

**Patterson,Robert (HHSC)**

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**From:** Sherry Tenison [REDACTED] >  
**Sent:** Thursday, January 19, 2017 11:11 AM  
**To:** Laosebikan,Camille (HHSC); Relph,Kim H (HHSC)  
**Subject:** Re: Family Planning Program

Meant to say I will apply this year independently for the grants. Can you tell me when open enrollment is ? Open enrollment was mentioned in the meeting with you guys last week. I feel Carol just doesn't understand the program well enough herself to direct us in the proper way. Its just very frustrating.

Sherry Tenison

On Thursday, January 19, 2017 10:59 AM, Sherry Tenison <[REDACTED]> wrote:

Hey guys , here is another confusing note from Carol.

To my understanding the patient's payment is determined by scale provided in the HHSC manual . Why is she telling us FP patients MUST not be charged? I feel like she does completely under stand the process herself.

Im sorry to bother you guys with these things. Next year I will apply for the grants independently . Can you tell me when next open enrollment is?

On Wednesday, January 18, 2017 11:43 AM, Carol Everett <ce@heidigroup.org> wrote:

Aida –

Your Terrell clinic is part of The Heidi Group contract. HHSC has informed THG that your Heidi Group TPI will be issued by the end of the week. So you are telling me that you applied for Family Planning for Dallas and Terrell?

If so we will withdraw you from our contract but HHSC informed THG you only had FP individually for Dallas?

Thanks –

Carol

**From:** Aida Sus [mailto:[twhcaida@gmail.com](mailto:twhcaida@gmail.com)]  
**Sent:** Wednesday, January 18, 2017 11:35 AM  
**To:** Carol Everett <ce@heidigroup.org>  
**Subject:** Re: Family Planning Program

We have a FP # for Terrell we do not need anyone...

We applied for it for this grant.

Thanks Aida

On Wed, Jan 18, 2017 at 10:03 AM, Carol Everett <[ce@heidigroup.org](mailto:ce@heidigroup.org)> wrote:

Good Morning!

We are happy to inform you that The Heidi Group's Family Planning contract was approved at 10:01 am yesterday! The Tenison Terrell Clinic does not have the TPI number yet but should by the end of the week.

The Family Planning program is for women 250% below the Federal Poverty Level (FPL). Undocumented women and men can be treated. The program is to provide Family Planning services for each patient through August 31, 2017. Services MUST be provided to the patient at no cost. With this extremely tight budget, all costs including prescriptions will need to be closely monitored for cost overruns.

Billing is different for this program. The contract stipulates billing under the following categories not to exceed \$233.31 per patient.

Personnel	Front Office/Medical Assistant, etc.	\$ 37.77
	Midlevel Provider	26.05
	Fringe Benefits for personnel	12.76
Supplies	Medical	64.26
	Pharmaceutical	91.36
	Office	<u>1.11</u>
		\$ 233.31

The Heidi Group will bill these services under your new Family Planning TPI. If you wish to bill directly, let's discuss. The program funds will be sent to The Heidi Group and you will be reimbursed according to your billing.

There are no limits on the number of patients you may serve. The Heidi Group will monitor and make certain you are being paid for your services. (Should the funds become limited, you will be notified immediately to stop serving FP patients.)

We will send a PDF with information on codes, billing procedures and information on assessing eligibility. Please watch for an e-mail with this attachment late today. The first FP voucher will be the end of January. You can also find information on the web at [www.tmhp.com](http://www.tmhp.com). Choose **Provider** and to access this information.

Carol will call to schedule an onsite training time for you and your staff. In the meantime, we will have the first conference call Thursday at noon and Monday 8:00 am. Conference call number is [1-515-739-1545](tel:1-515-739-1545), Code 463533.

Thank you for being a partner in helping women and men with quality health care

Appreciate you!

# Carol

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Thanks Aida

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